



August 15, 2026 Move In Process Letter

DEAR FUTURE RESIDENT,

We are thrilled to welcome you to your new home at The Quarters on Campus! This letter contains valuable information to help you prepare for your move-in day on Saturday, August 15, 2026. Please read everything carefully so you are fully informed and ready. Knowing the schedules and details ahead of time will help keep things organized and make the move-in day smoother for everyone. Be sure to visit www.quartersmove.com for complete move-in information!

MOVE-IN DAY: KEY PICK UP 10AM TO 5PM: Check in will be located inside The Quarters Leasing Center, at 2222 Rio Grande St. Austin, TX 78705. This is where you will pick up your keys and parking permit (if applicable). Please be aware, there is a \$20 fee to park in the Quarters Garage on Saturdays, per exit, unless you have leased a parking space at Nueces, Grayson or Karnes. Plan ahead! This will be a busy day in West Campus.

WHAT WILL I NEED TO PICK UP MY KEYS?

The Leaseholder must be present, and ready to show a government issued photo ID (i.e., driver's license or passport). Complete the following tasks online, via the Resident Portal, by accessing your "Move-In Checklist." To avoid delays, please complete the items listed below before move-in day!

1. Make your first payment! Your first installment is due on or before August 16, 2025. This payment includes your rent, premiums and recurring fees for trash, pest control and technology.
2. City of Austin Electric Account Number: Electric service must be transferred into a resident's name prior to moving in.
3. Proof of Renter's Insurance: The Declaration Page must include required information and meet coverage requirements.

PARKING AND UNLOADING: Parking and street space in West Campus is extremely limited. We strongly recommend bringing as few vehicles as possible. After unloading, vehicles must move immediately to help clear space for other incoming residents.

FAQS:

SHOULD I HIRE MOVERS?

This is a personal choice. You are welcome to hire professional movers if you like.

SHOULD I BRING A DOLLY OR TOOLS?

Yes. Please bring all moving supplies you may need.

WHAT IF I CAN'T MOVE IN ON AUGUST 16TH?

You may designate someone to pick up keys on your behalf with written authorization.

WHAT ABOUT OTHER UTILITIES IN MY APARTMENT?

Each apartment comes equipped with high-speed wireless internet provided by My Campus Net.

HOW DO I PAY?

Payments may be made online through your resident portal, or in person by check or money order.

GETTING SETTLED IN YOUR NEW HOME:

- Return your Move In Inventory and Condition Form within 72 hours.
- Apartment doors automatically lock.
- Some electrical outlets are controlled by light switches.
- Residents are automatically enrolled in Homebody Rent Reporting.
- Download the Resident Portal App for payments and maintenance requests.
- Set up Auto Pay to avoid missed payments.
- Opt-in for text messages and emails to stay informed.

WE WELCOME ALL QUESTIONS!

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